

# **BIPAC 7100SV**

# VoIP ADSL Modem/Router with Single Ethernet Port

**User Manual** 

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## Introduction

### 1.1 An Overview of BIPAC 7100SV

BIPAC 7100SV VoIP ADSL Modem/Router provides a high-speed Ethernet port for high-speed Internet browsing. It can support downstream transmission rates of up to 8Mbps and upstream transmission rates of up to 1024Kbps. It is compliant with Multi-Mode standard (ANSI T1.413, Issue 2; G.dmt (G.992.1); G.lite (G992.2); G.hs (G994.1)).

The product supports PPPoA (RFC 2364 – PPP (Point-to-Point Protocol) over ATM Adaptation Layer 5), RFC 1483 encapsulation over ATM (bridged or routed), PPP over Ethernet (RFC 2516), and IPoA (RFC1577) to establish a connection with ISP. The product also supports VC-based and LLC-based multiplexing.

It is the perfect solution to connect a small group of PCs to a high-speed broadband Internet connection. Multi-users can have high-speed Internet access simultaneously.

This product also serves as an Internet firewall, protecting your network from being accessed by outside users. Not only provide the natural firewall function (Network Address Translation, NAT), it also provides rich firewall features to secure user's network. All incoming data packets are monitored and filtered. Besides, it can also be configured to block internal users from accessing to the Internet.

The product provides two levels of security support. First, it masks LAN users' IP addresses which are invisible to outside users on the Internet, making it much more difficult for a hacker to target a machine on your network. Secondly, it can block and redirect certain ports to limit the services that outside users can access. For example, to ensure that games and other Internet applications will run properly, user can open some specific ports for outside users to access internal services in network.

Integrated DHCP (Dynamic Host Control Protocol) services, client and server, allow multiple users to get their IP addresses automatically on boot up from the product. Simply set local machines as a DHCP client to accept a dynamically assigned IP address from DHCP server and reboot. Each time local machine is powered up; the router will recognize it and assign an IP address to instantly connect it to the LAN.

For advanced users, Virtual Service function allows the product to provide limited visibility to local machines with specific services for outside users. An ISP (Internet Service Providers) provided IP address can be set to the product and then specific services can be rerouted to specific computers on the local network. For instance, a dedicated web server can be connected to the Internet via the product and then incoming requests for HTML that are received by the product can be rerouted to the dedicated local web server, even though the server now has a different IP address. In this example, the product is on the Internet and vulnerable to attacks, but the server is protected.

Virtual Server can also be used to re-task services to multiple servers. For instance, the product can be set to allow separated FTP, Web, and Multiplayer game servers to share the same Internet-visible IP address while still protecting the servers and LAN users from hackers.

BIPAC 7100SV serves as a Public Switched Telephone Network (PSTN) handset-to-Ethernet adaptor that enables traditional telephone devices to operate as Internet Protocol (IP) devices. It is the interface

between the PSTN world and the IP world acting as a residential gateway, eventually providing Internet Telephony capability. Cost savings and ease of developing and integrating new services motivate most of the interest in Internet telephony. Internet telephony integrates a variety of services provided by the current Internet and the PSTN infrastructure.

BIPAC 7100SV extracts the maximum benefit from Voice over IP (VoIP) technology. It interfaces analog telephones with IP-based telephony networks. The integration of VoIP technology and ADSL Modem/Router is undoubtedly the most economic and practical solution to modern society.

# 1.2 Package Contents

- Billion BIPAC 7100SV VoIP ADSL Modem/Router
- 2. One CD-ROM containing online manual
- 3. One Quick Start Guide
- 4. One RJ-11 ADSL/telephone cable
- 5. One CAT-5 straight LAN cable
- 6. One power adapter (12V DC 1.2A)

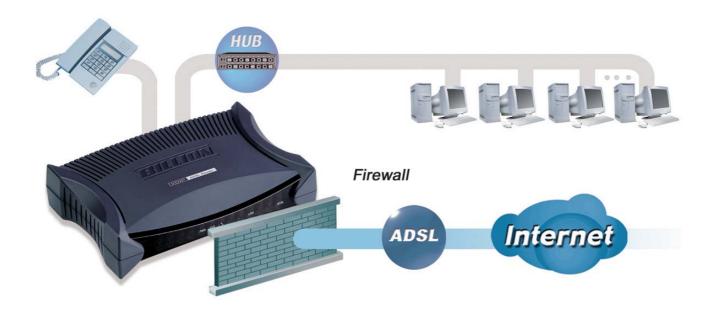
#### 1.3 BIPAC 7100SV Features

BIPAC 7100SV ADSL Modem/Router provides the following features:

- ADSL Multi-Mode Standard: Supports downstream transmission rates of up to 8Mbps and upstream transmission rates of up to 1024Kbps. It is compliant with Multi-Mode standard (ANSI T1.413, Issue 2; G.dmt (G.992.1); G.lite (G992.2); G.hs (G994.1)).
- Multi-Protocol to Establish A Connection: Supports PPPoA (RFC 2364 PPP over ATM Adaptation Layer 5), RFC 1483 encapsulation over ATM (bridged or routed), PPP over Ethernet (RFC 2516) and IPoA (RFC1577) to establish a connection with ISP. The product also supports VC-based and LLC-based multiplexing.
- Quick Installation Wizard: Supports a WEB GUI page to install this device quickly. With this wizard, an end user can enter the information easily which they from the ISP, then surf the Internet immediately.
- Universal Plug and Play (UPnP) and UPnP NAT Traversal: This protocol is used to enable simple and robust connectivity among stand-alone devices and PCs from many different vendors. It makes network simple and affordable for users. UPnP architecture leverages TCP/IP and the Web to enable seamless proximity networking in addition to control and data transfer among networked devices. With this feature enabled, users can now connect to Net meeting or MSN Messenger seamlessly.
- Network Address Translation (NAT): Allows multi-users to access outside resource such as Internet simultaneously with one IP address/one Internet access account. Besides, many application layer gateway (ALG) are supported such as web browser, ICQ, FTP, Telnet, E-mail, News, Ping and others.
- Domain Name System (DNS) relay: Provides an easy way to map the domain name (a friendly name for user such as <a href="www.yahoo.com">www.yahoo.com</a>) and IP address. When local machine sets its DNS server with this router's IP address. Then every DNS conversion request packet from the PC to this router will be forwarded to the real DNS in outside network. After the router gets the reply, then forwards it back to the PC.

- Dynamic Domain Name System (DDNS): The Dynamic DNS service allows you to alias a dynamic IP address to a static hostname. This dynamic IP address is the WAN IP address. For example, to use the service, you must first apply an account from this free Web server <a href="http://www.dyndns.org/">http://www.dyndns.org/</a>. There are more than 5 DDNS servers supported.
- PPP over Ethernet (PPPoE): Provides embedded PPPoE client function to establish a connection.
  Users can get greater access speed without changing the operation concept, sharing the same ISP
  account and paying for one access account. No PPPoE client software is required for local
  computer. The Automatic Reconnect and Disconnect Timeout (Idle Timer) functions are provided,
  too.
- Virtual Server: User can specify some services to be visible from outside users. The router can
  detect incoming service request and forward it to the specific local computer to handle it. For
  example, user can assign a PC in LAN acting as WEB server inside and expose it to the outside
  network. Outside user can browse inside web server directly while it is protected by NAT. A DMZ
  host setting is also provided to a local computer exposed to the outside network, Internet.
- **Firewall:** Supports SOHO firewall with NAT technology. Automatically detects and blocks the Denial of Service (DoS) attack. Packet filtering is also supported. The hacker's attack will be recorded associated with timestamp in the security logging area. More firewall features will be added continually, please visit our web site to download latest firmware.
- Dynamic Host Control Protocol (DHCP) client and server: In the WAN site, the DHCP client can
  get an IP address from the Internet Server Provider (ISP) automatically. In the LAN site, the DHCP
  server can allocate multiple clients IP addresses and distribute them including IP address, subnet
  mask as well as DNS IP address to local computers. It provides an easy way to manage the local IP
  network.
- Rich Packet Filtering: Not only filter the packet based on IP address, but also based on Port numbers and MAC address. It will increase the performance in LAN and WAN, also provide a higher-level security control
- SNTP: An easy way to get the network real time information from an SNTP server.
- Web based GUI: Supports web based GUI for configuration and management. It is user-friendly
  and comes with on-line help. It also supports remote management capability for remote users to
  configure and manage this product.

# 1.4 BIPAC 7100SV Application



# **Using Billion VoIP ADSL Modem/Router**

# 2.1 Cautions for Using Billion VoIP ADSL Modem/Router

Do not place the router under high humidity and high temperature.



Do not use the same power source for the device with other equipment.

Do not open or repair the case yourself. If the device is too hot, turn off the power immediately and have a qualified serviceman repair it.

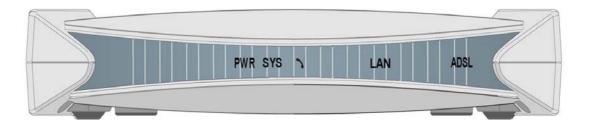
Avoid using this product and all accessories outdoors.



Place the product on the stable surface.

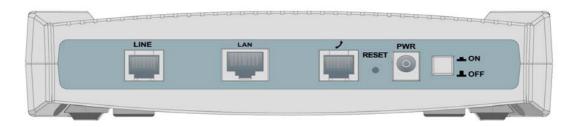
Only use the power adapter that comes with the package.

## 2.2 The Front LEDs



LED	Meaning
PWR	Lit green when power adapter is connected.
SYS	When flash, it indicates that the device is working properly.
Phone	Lit green when the phone is off hook.
LAN	Lit green when the LAN link is connected.
ADSL	When lit, it indicates that the ADSL (Line) port is connected to the DSLAM and working properly.

# 2.3 The Rear Ports



LED	Meaning
Power Switch	A Power ON/OFF switch
Power Jack	Connect the supplied power adapter to this jack.
Reset	Press it to restore the factory default setting back.
VolP	Connect RJ-11 cable to this port when connecting to an analog phone set.
LAN (RJ-45 connector)	Connect the supplied Ethernet cable to this port when connecting to a NIC (Network Interface card) in PC.  Connect an UTP Ethernet cable to this port when connecting to a LAN such as an office or home network.
LINE (RJ-11 connector)	Connect the supplied RJ-11 cable to this port when connecting to the ADSL

# 2.4 Cabling

The most common problem associated with Ethernet is bad cabling or ADSL line. Make sure that all connected devices are turned on. On the front of the product is a bank of LEDs. As a first check, please verify that the PWR, LAN and ADSL LEDs are lit and SYS LED is blinking. If they are not, verify that you are using the proper cables.

So long as the cables are connected and the LEDs are lit normally, follow "Chapter 3 Configuration" below to modify the network settings.

# Configuration

BIPAC 7100SV can be configured with your Web browser. The web browser is included as a standard application in following operation systems, UNIX, Linux, Mac OS, Windows 95/98/NT/2000/Me/XP, etc. The product provides a very easy and user-friendly interface for configuration.

# 3.1 Before Configuration

This section describes the configuration required by LAN-attached PCs that communicate with BIPAC 7100SV, either to configure the device, or for network access. These PCs must have an Ethernet interface installed properly, be connected to BIPAC 7100SV either directly or through a hub, and have TCP/IP installed and configured to obtain an IP address through a DHCP server or a fixed IP address which must be in the same subnet of BIPAC 7100SV. The default IP address of router is 192.168.1.254 and subnet mask is 255.255.255.0. The best and easy way is to configure the PC to get an IP address from BIPAC 7100SV.

Please follow the steps below for PC's network environment installation. Before taking the first step, please check your PC's network components. If your PC connects the ADSL Modem/Router through Ethernet port, the TCP/IP protocol stack and Ethernet network adapter must be installed. If not, please refer to MS Windows relative manuals.



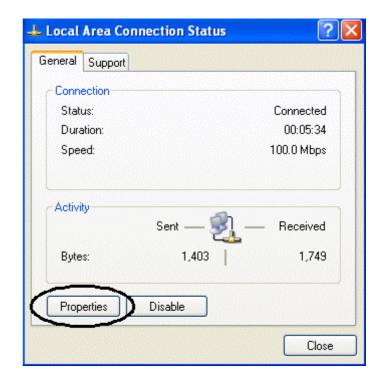
Any TCP/IP capable workstation can be used to communicate with or through BIPAC 7100SV. To configure other types of workstations, please consult the manufacturer's documentation.

## **Configuring PC in Windows XP**

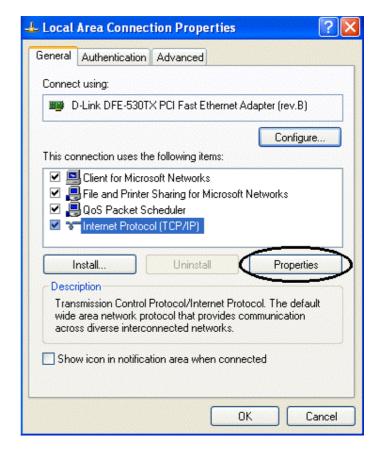
- Go to Start / Control Panel (in Classic View). In the Control Panel, double-click on Network Connections.
- 2. Double-click Local Area Connection.



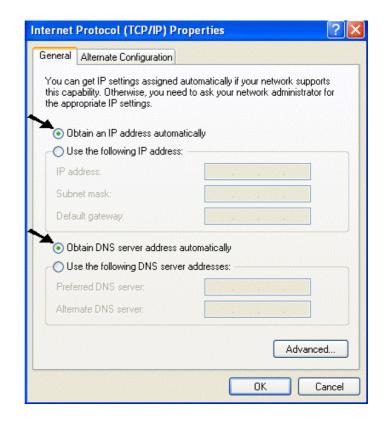
In the Local Area Connection Status window, click Properties.



Select Internet Protocol (TCP/IP) and click Properties.

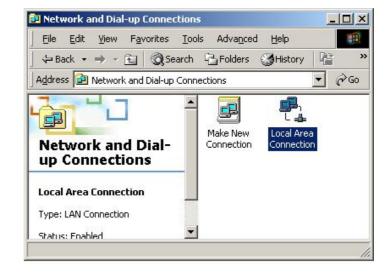


- Select the Obtain an IP address automatically and the Obtain DNS server address automatically radio buttons.
- 6. Click **OK** to finish the configuration.

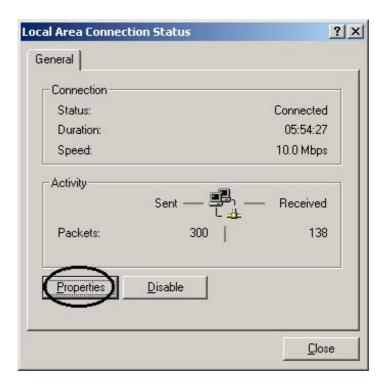


#### **Configuring PC in Windows 2000**

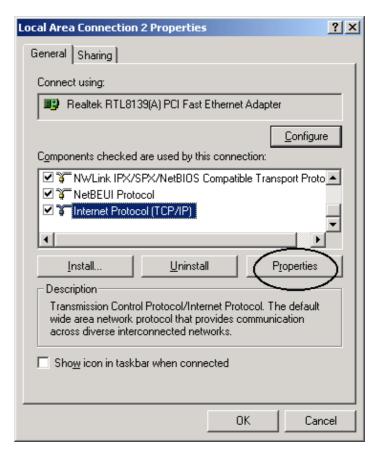
- Go to Start / Settings / Control
   Panel. In the Control Panel, double-click on Network and Dial-up
   Connections.
- 2. Double-click Local Area Connection.



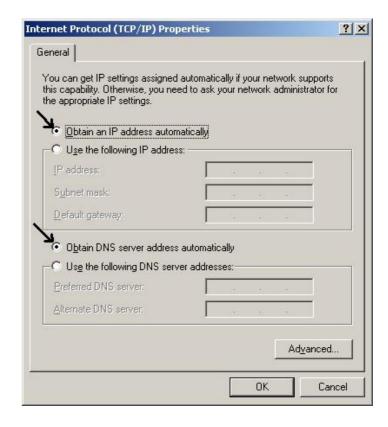
In the Local Area Connection Status window, click Properties.



 Select Internet Protocol (TCP/IP) and click Properties.

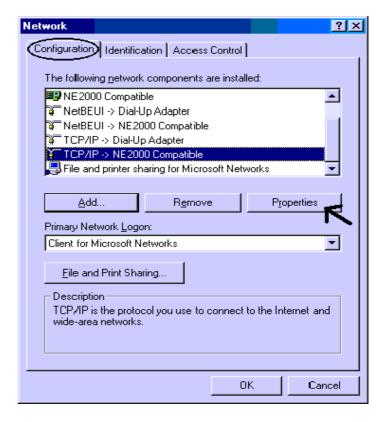


- Select the Obtain an IP address automatically and the Obtain DNS server address automatically radio buttons.
- 6. Click **OK** to finish the configuration.

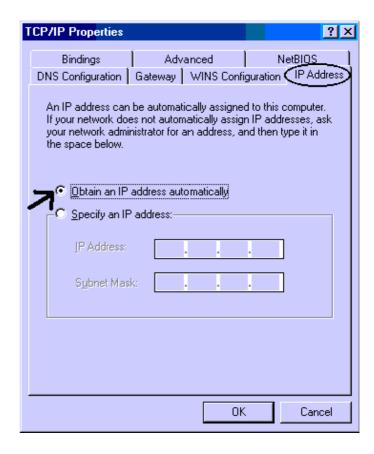


#### Configuring PC in Windows 95/98/ME

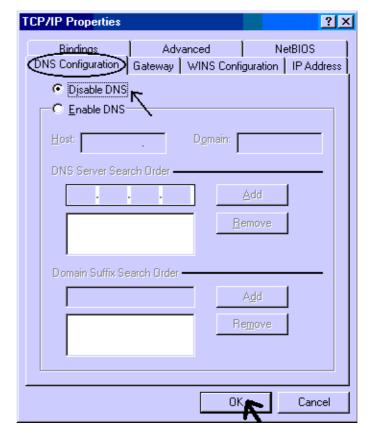
- 1. Go to Start / Settings / Control Panel. In the Control Panel, double-click on Network and choose the Configuration tab.
- Select TCP / IP -> NE2000
   Compatible, or the name of your
   Network Interface Card (NIC) in your
   PC.
- 3. Click Properties.



**4.** Select the **IP Address** tab. In this page, click the **Obtain an IP address automatically** radio button.

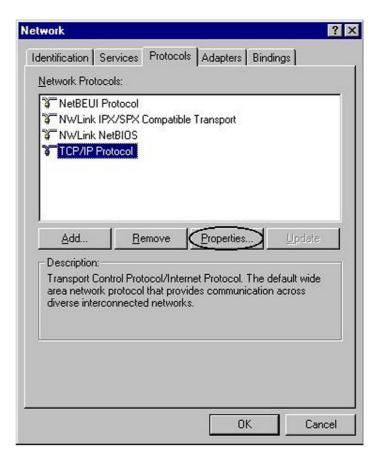


- **5.** Then select the **DNS Configuration** tab.
- **6.** Select the **Disable DNS** radio button and click **OK** to finish the configuration.

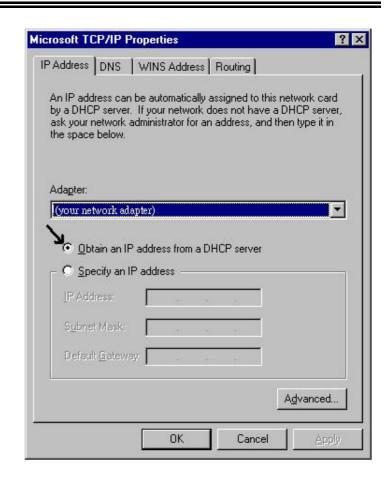


# **Configuring PC in Windows NT4.0**

- Go to Start / Settings / Control
   Panel. In the Control Panel, double-click on Network and choose the
   Protocols tab.
- Select TCP/IP Protocol and click Properties.



Select the Obtain an IP address from a DHCP server radio button and click OK.



# 3.2 Factory Default Settings

Before you configure this device, you need to know the following default settings.

#### 1. Web Configuration

Password: There are two levels of password protection, Administrator Level and User Level.

	User Name	Password
Administrator Level	admin	password
User Level	user	password

#### 2. Device IP Network settings in LAN site

IP Address: 192.168.1.254 Subnet Mask: 255.255.255.0

#### 3. ISP setting in WAN site

Virtual Circuit 0: 1483 Routed IP LLC

#### 4. DHCP server

DHCP server is enabled.

IP address pool from IP Address: 192.168.1.100 to IP Address: 192.168.1.199

#### 3.2.1 Password

The default username and password are admin and password respectively.



If you ever forget the password to log in, you may press the RESET button up to 2 seconds to restore the factory default settings.

#### 3.2.2 LAN and WAN Port Addresses

The parameters of LAN and WAN ports are pre-set in the factory. The default values are shown below.

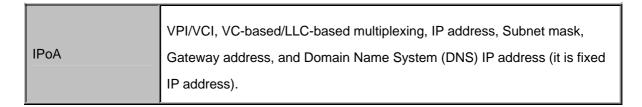
	WAN Port	
IP address	192.168.1.254	
Subnet Mask	255.255.255.0	Obtain an IP address
<b>DHCP</b> server function	Enabled	automatically. ISP assigns
IP addresses for distribution to PCs	100 IP addresses continuing from 192.168.1.100 through 192.168.1.199 (Actually, it can supports up to 253 users.)	this IP address.

## 3.3 Information from ISP

Before configuring this device, you have to check with your ISP (Internet Service Provider) what kind of service is provided such as PPPoE, PPPoA, RFC1483, IPoA, or PPTP-to-PPPoA Relaying.

Gather the information as illustrated in the following table and keep it for reference.

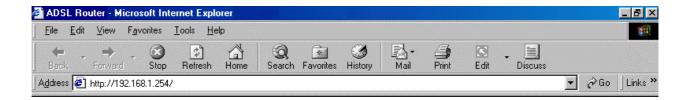
PPPoE	VPI/VCI, VC-based/LLC-based multiplexing, Username, Password, Service Name, and Domain Name System (DNS) IP address (it can be automatically assigned by your ISP when you connect or be set manually).
PPPoA	VPI/VCI, VC-based/LLC-based multiplexing, Username, Password, and Domain Name System (DNS) IP address (it can be automatically assigned by your ISP when you connect or be set manually).
RFC1483 Bridged	VPI/VCI, VC-based/LLC-based multiplexing to use Bridged Mode.
RFC1483 Routed	VPI/VCI, VC-based/LLC-based multiplexing, IP address, Subnet mask, Gateway address, and Domain Name System (DNS) IP address (it is fixed IP address).



# 3.4 Configuring with Web Browser

The ADSL Modem/Router can be configured with your Web browser. The web browser is included as a standard application in following operation systems, UNIX, Linux, Mac OS, Windows 95/98/NT/2000/Me/XP, etc. The product provides a very easy and user-friendly interface for configuration.

Open the web browser, enter the local port IP address of the ADSL Router, which default at 192.168.1.254, and click "Go" to get the login page.



There are two levels of password protection. The first level is for administrator and the second one is for user.



If you want to configure the device with administrator level, type **admin** in the username field and **password** in the password field. Then, click "**OK**" to log in. You can modify these passwords for security and management purpose.

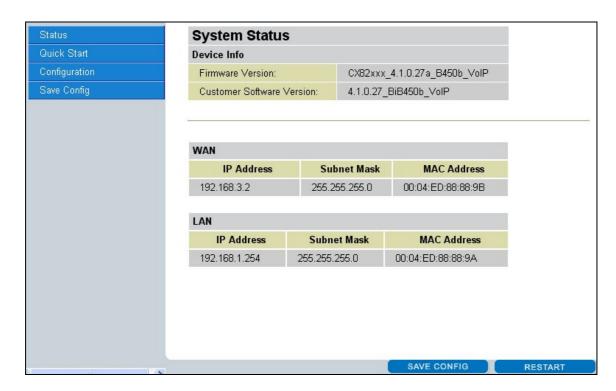


At the configuration homepage, the left navigation pane where bookmarks are provided links you directly to the desired setup page, including:

- Status (ADSL Status, LAN Status, PPP Status, Learned MAC Table, Routing Table, System Log, Security Log)
- Quick Start
- Configuration (WAN, LAN, VoIP, System, Firewall, Virtual Server, Advanced)

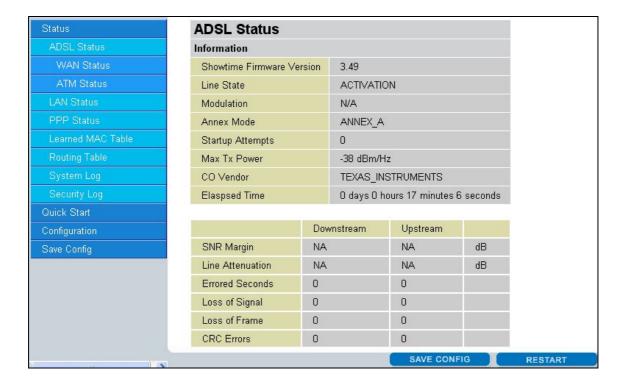
#### **3.4.1 Status**

The Status section provides and contains many items including device H/W and S/W information, LAN, WAN, Port status and all defined interfaces. It also provides useful information for users to review the status of device.

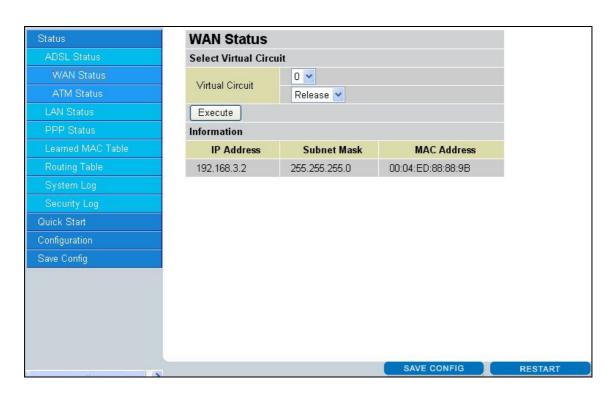


#### 3.4.1.1 Status - ADSL Status

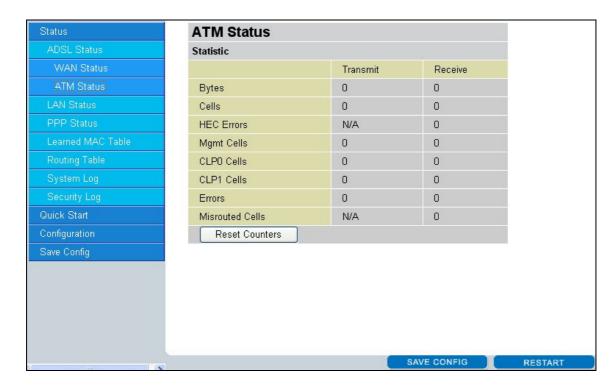
Displays the status of your ADSL connection. It will refresh every two seconds.



#### 3.4.1.1.1 ADSL Status - WAN Status

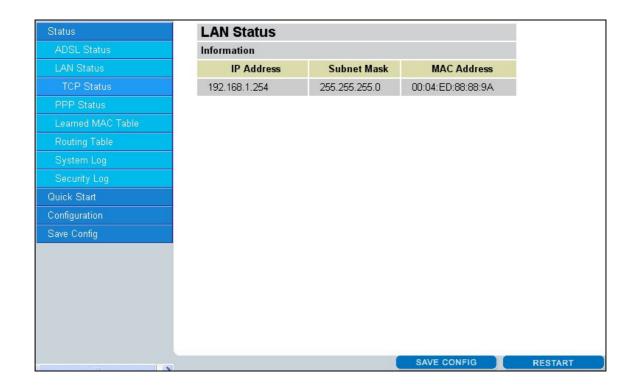


#### 3.4.1.1.2 ADSL Status - ATM Status

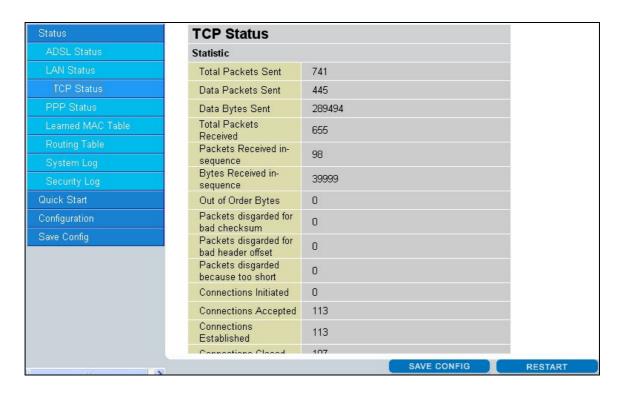


#### 3.4.1.2 Status - LAN Status

Displays the status of your Local Area Network (LAN) connection.

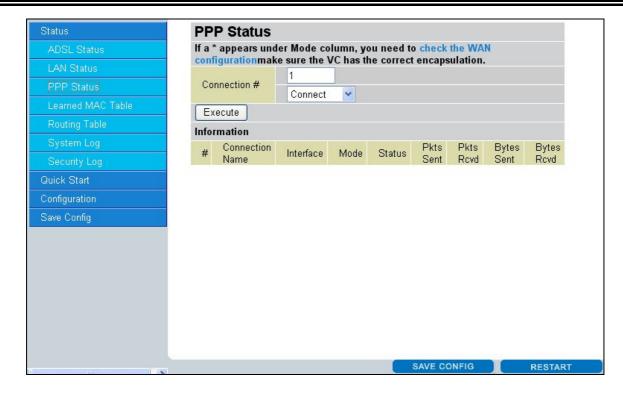


#### 3.4.1.2.1 LAN Status - TCP Status



#### 3.4.1.3 Status- PPP Status

Displays the status of your PPP connection. It will refresh every ten seconds.



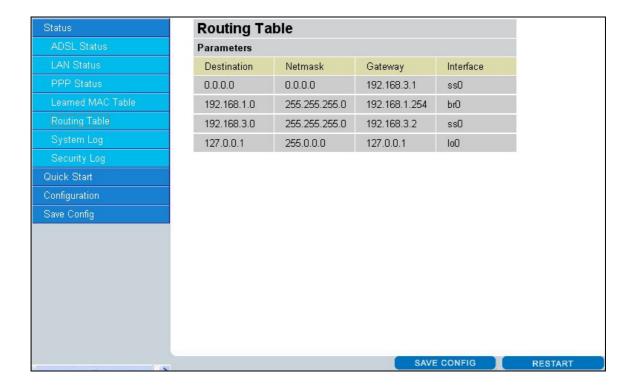
#### 3.4.1.4 Status- Learned MAC Table

Aging Timeout: Enter the time period for the router to memorize MAC addresses.



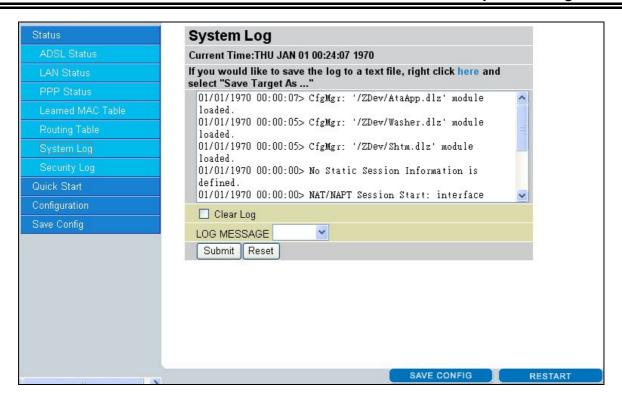
# 3.4.1.5 Routing Table

Display the current routing paths of BIPAC 7100SV.



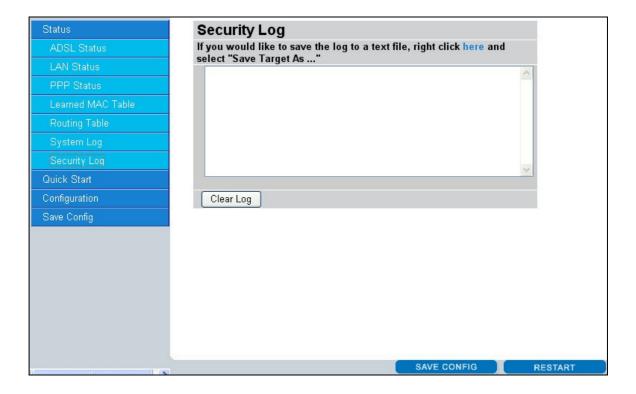
# **3.4.1.6 System Log**

Display the system logs cumulated till the present time. You can trace the historical information through this function.



# 3.4.1.7 Security Logs

Display the information of security logs. If hacker attacks your sever, he will be isolated by the firewall function and the router will record related information. Hence, you know where the hacker comes from.

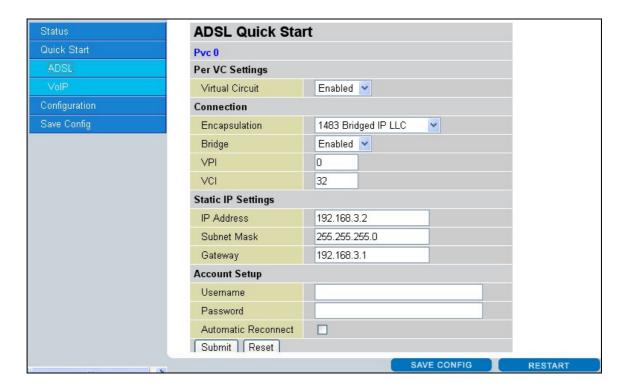


#### 3.4.2 Quick Start

If you use this device to access the Internet through the ISP, this web page is enough for you to configure this router to access the Internet and enable VoIP service without a problem.

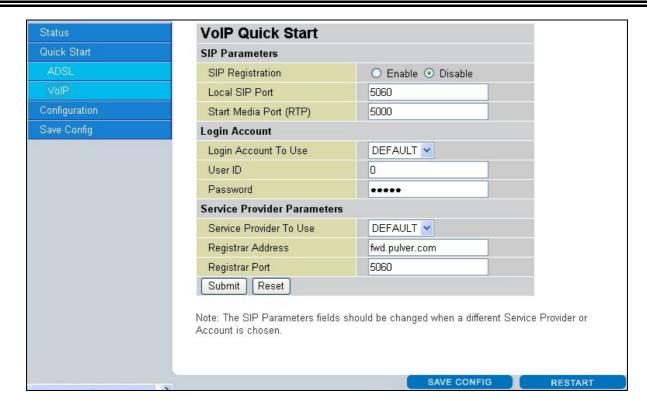
#### 3.4.2.1 ADSL Quick Start

Please check **Chapter 3.3** (*Information from the ISP*), then enter the proper values into this web page, click the **Apply** button and then click the **Save Config** button to save all of the configuration parameters to FLASH. After the router reboot, you may check the Status web page to check whether the router is connected to the ISP or not. In most cases, you can access the Internet immediately. If not, please refer to the sections below for more information.



#### 3.4.2.2 VoIP Quick Start

If you have a VoIP SIP account, you may configure it to enable this service. Please refer to the sections (VoIP configuration) below for more information.



# 3.4.3 Configuration

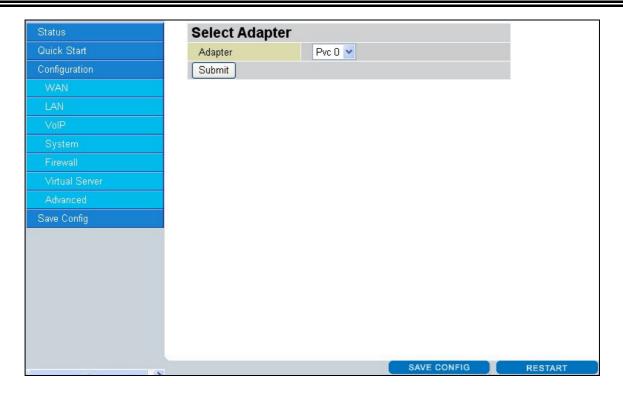
When you click this item, you get following sub-items to configure BIPAC 7100SV.

LAN, WAN, Firewall, System, VPN, Virtual Server, Advanced and Help

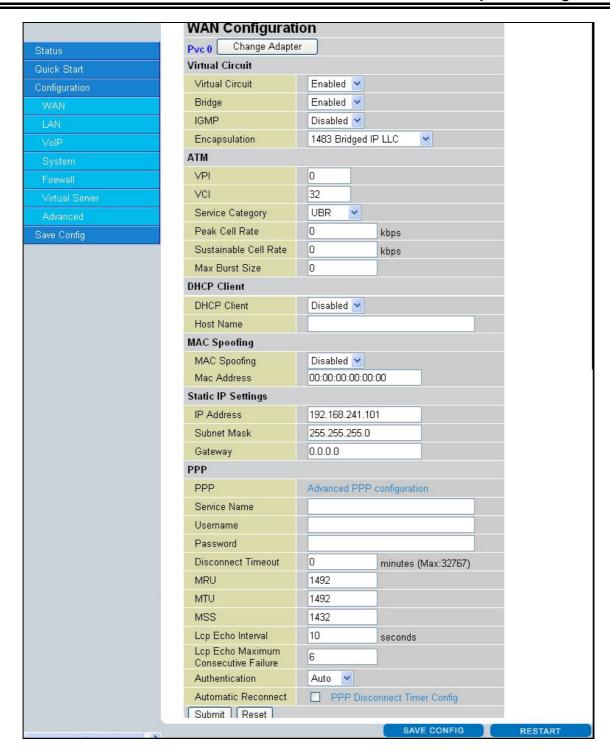
#### 3.4.3.1 WAN

The screens below contain settings for the WAN interface toward Internet.

#### Select Adapter



Select the item of **PVCs** you want to configure. Then, press the **Submit** button.



#### **Virtual Circuit**

Virtual Circuit: Enable/Disable the settings of this VC.

Bridge: If you set this device to be bridge mode, select Enable; if not, please select Disable.

IGMP: You can Enable or Disable this function.

**Encapsulation:** There are eleven ways — PPPoE VC-Mux, PPPoE LLC, PPPoE None, PPPoA VC-Mux, PPPoA LLC, 1483 Bridged IP VC-Mux, 1483 Bridged IP LLC, 1483 Routed IP VC-Mux, 1483 Routed IP LLC, Classical IP over ATM, Native ATM — for the device to have a public IP address and then to access

Internet. You have to check with your ISP about which way is adopted.VPI: Consult the telephone company to get the Virtual Path Identifier (VPI) number. The default value is 0.

#### **ATM**

VPI: Consult the telephone company to get the Virtual Path Identifier (VPI) number. The default value is 0.

**VCI:** Consult the telephone company to get the Virtual Channel Identifier (VCI) number. The default value is 32.

Service Category: Select UBR or CBR.

#### **DHCP Client**

**DHCP Client:** Check to enable the DHCP client function if you want the device to get an IP address automatically from your ISP.

Host Name: Enter the name of your work group.

#### **MAC Spoofing**

**MAC Spoofing:** The MAC Spoofing is for solving the scenario when the ISP only recognizing the specified MAC address.

#### Static IP Settings

**IP Address:** Enter the information provided by your ISP.

Subnet Mask: Enter the information provided by your ISP.

Default Gateway: Enter the gateway address provided by your ISP.

#### PPP

If your encapsulation is set to be PPPoE or PPPoA, the following fields must be entered.

**Service Name:** This item is for identification purpose. If it is required, your ISP will provide you the information. Maximum input is 31 alphanumeric characters.

**Username:** Enter the username provided by your ISP.

Password: Enter the password provided by your ISP.

**Disconnect Timeout**  $\square$  **seconds:** Auto-disconnect the ADSL Router when there is no activity on the line for a predetermined period of time. You can input any number from 0 to 32767. The default value is 0 seconds.

**MRU:** Maximum Receive Unit indicates the peer of PPP connection the maximum size of the PPP information field this device can be received. The default value is 1492 and is used in the beginning of the PPP negotiation. In the normal negotiation, the peer will accept this MRU and will not send packet with information field larger than this value.

MTU: Maximum Transmission Unit indicates the network stack of any packet is larger than this value will be fragmented before the transmission. During the PPP negotiation, the peer of the PPP connection will

indicate its MRU and will be accepted. The actual MTU of the PPP connection will be set to the smaller one of MTU and the peer's MRU. The default value is 1492.

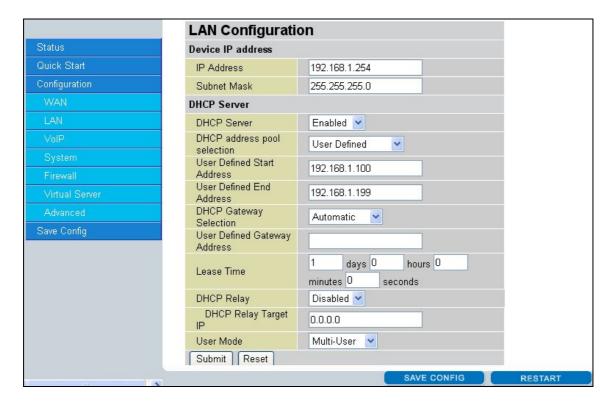
**MSS**: Maximum Segment Size is the largest size of data that TCP will send in a single IP packet. When a connection is established between LAN client and a host in the WAN side, the LAN client and the WAN host will indicate their MSS during the TCP connection handshake. The default value is 1492.

Authentication: Default at "Auto".

**Automatic Reconnect:** Check to enable this device to automatically re-establish the PPPoE session when disconnected by ISP.

#### 3.4.3.2 LAN

This screen contains settings for LAN interface attached to the LAN port.



#### **Device IP Address**

IP Address: Default at 192.168.1.254.

This is the device IP address in LAN site. If you plan to change it to another IP address to a different range of IP subnet. Please make sure your PC is also located at the same IP subnet. Otherwise, you may not be able to access the router.

Subnet Mask: Default at 255.255.255.0.

#### **DHCP Server**

**DHCP Server:** Check DHCP Server to enable the router to distribute IP Addresses, subnet mask and DNS setting to computers. Hence, the following fields will be activated. If you do not check this selection,

remember to specify a static IP address, subnet Mask, and DNS setting for each of your local computers. Be careful not to assign the same IP address to different computers.

**DHCP address pool selection:** Auto or User Defined. If select the AUTO, router will assign an IP address back to PC's IP request. If User Defined, please specify the IP pool range.

**User Defined Start Address:** Enter the start address of this local IP network address pool. The pool is a piece of continuous IP address segment. The default value is 192.168.1.100.

**User Defined End Address:** Enter the last address of this local IP network address pool that you want the DHCP server to assign IP addresses to. The default value is 192.168.1.199.

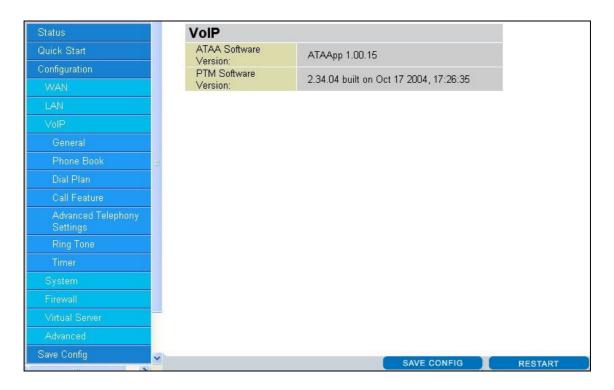
With this case, the DHCP pool is from 192.168.1.100 to 192.168.1.199. Therefore, the local computer will get an IP address located at this range randomly.

Lease Time: Set the lease time you required.

**User Mode:** There are two selections, Single User and Multi-User, for this setting.

#### 3.4.3.3 VoIP

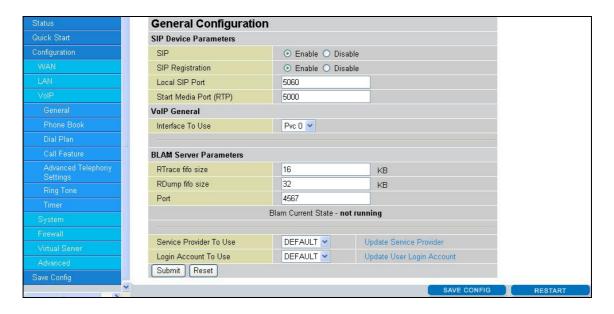
This chapter describes the settings for the VoIP module. This will create telephone-like services in the Internet. Most of VoIP services are free when surfing the Internet. When you finish all the settings you need, remember to click on "SAVE CONFIG" button on the right-down corner to activate your settings. The "RESTART" button is for you to reboot the device.



This page shows the software version you are using for the VoIP ADSL Router.

#### 3.4.3.3.1 General Configuration

This screen contains some basic settings for the VoIP Module.



**SIP: Enable/Disable** to use SIP (Session Initiation Protocol) as VoIP call signaling protocol. You need to enable SIP in order to make or receive SIP calls.

**SIP Registration: Enable/Disable** to register a SIP account in the SIP server (refer Service Provider section below) or not.

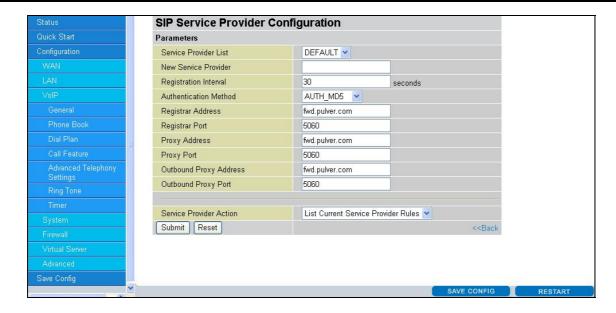
**Local SIP Port:** Enter the local SIP port, which the device uses to listen incoming requests. (Range from 5000 to 65535, default value is 5060)

**Start Media Port:** It is known as RTP (Real-time Transport Protocol) port, provide the base value from the media (RTP) ports that are assigned for various endpoints and the different call sessions that may exist within an end-point. (Range from 5000 to 65535, default value is 5000)

**Interface To Use:** Select the PVC line which you uses to connect to the Internet.

**Service Provider To Use:** Select your service provider or click on "Update Service Provider" to do the configuration. Details are illustrated below.

**Login Account To Use:** Select login account you want to use or click on "Update User Login Account" for more configuration. Details are illustrated below.



This screen contains registration-related settings for getting VoIP services from SIP service provider.

**Service Provider List:** This section allows you to select the service provider. When the selection is done, respective parameters below are automatically displayed.

**New Service Provider:** You can add new service provider manually.

**Registration Interval:** specify the re-registration interval in seconds.

Authentication Method: specify the authentication method, currently only MD5 is supported.

Registrar Address: indicate the IP address of SIP registrar server in which VoIP Router register for SIP account.

Registrar Port: SIP registrar would listen to register requests from VoIP device through this port.

Proxy Address: indicate the IP address of SIP proxy server.

Proxy Port: specify the port of the SIP proxy server on which it will listen for messages.

**Outbound Proxy Address:** indicate the SIP outbound proxy server IP address. This parameter is very useful when VoIP device is behind a NAT.

Outbound Proxy Port: specify the port of the SIP outbound proxy on which it will listen for messages.

**Service Provider Action:** There are four actions the VoIP Module provides for the configuration of SIP Service Provider. They are: List current service provider rules, add, edit, and delete.



Login Account List: Select the correct accounts that you want to use.

New Account Name: If you want to modify or add new account and need to enter new account name.

UserID: Enter your registration ID given by SIP Registrar Server

Password: Enter the Password for authentication with the registrar

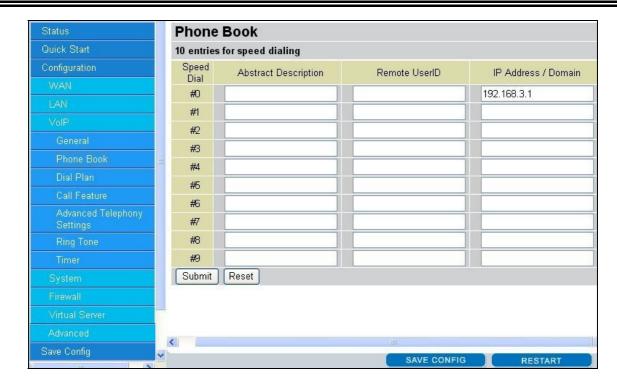
AuthUserID: same as UserID

DisplayName: Insert the display name you prefer and it would appear on the CallerID

Login Action: Choose action "Display" "Add" "Edit" or "Delete" to modify the Login Account.

#### 3.4.3.3.2 Phone Book

This section is for you to establish personal phone book for speed dial. For example, you can press the prefix "#0" to inform VoIP device dialing the VoIP number according to entry 0 on the phone book.



**Speed Dial:** The VoIP ADSL Router provides 10 entries from 0 to 9. When you dial "#0" mapping to entry 0 in the phone book.

**Abstract Description:** indicate the purpose or useful information for this entry.

Remote UserID: Enter the UserID you want to contact. Refer UserID to VoIP -> Configuration -> UserID.

**IP Address / Domain:** indicate remote user's IP address or domain name if this remote user does not register in the SIP server. If remote user is registered in the SIP server, this field is related to the SIP server's IP / Domain name.

Here are some examples:

#### Scenario 1

If your friend Tim gives you a SIP URL as sip: 89755@192.246.69.223 then you can enter the Phone book as: Remote UserID: 89755

IP Address / Domain: 192.246.69.223

#### Scenario 2

If your friend Felix gives you a SIP URL as sip: felix@iptel.org then you can enter the Phone book as:

Remote UserID: felix

IP Address / Domain: iptel.org

#### Scenario 3

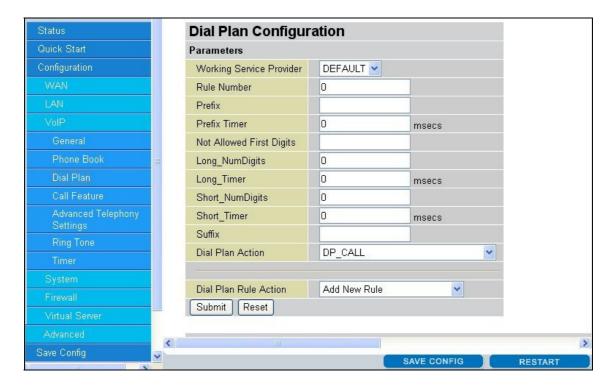
If your friend Greg gives you an IP address "192.246.56.56" only, then you can enter the Phone book as:

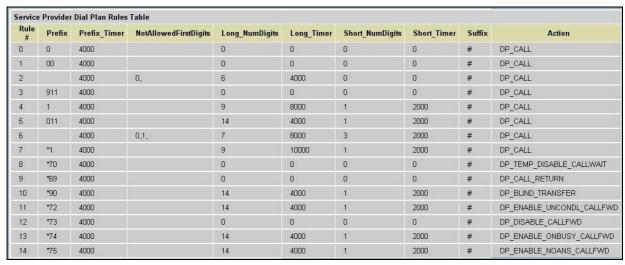
Remote UserID: (leave blank, don't fill anything)

IP Address / Domain: 192.246.56.56

#### 3.4.3.3.3 Dial Plan

This section allows you to set-up rules for your dialing actions.





**Working Service Provider:** This section allows you to select the service provider. When the selection is done, respective parameters below are automatically displayed.

**Rule Number:** You can establish multiple rules for the dial plan. Enter the rule number you would like to edit or delete.

**Prefix:** This is the actual dial plan prefix string to be stored. In case of no prefix, the string NULL must be stored.

**Prefix Timer:** This is the Inter-Digit timer value in milliseconds to be used for the above prefix.

Not Allowed First Digits: Enter the first digits that are not allowed range from 0-9 separating by commas.

Long\_NumDigits: Enter the number of digits after the prefix. This will be applied to Long\_Timer.

**Long\_Timer:** This value is in milliseconds. It will be applied for **Long\_NumDigits**. When time expires, the VoIP Router will start processing the dial string you have entered.

**Short\_NumDigits:** Enter the number of digits after the prefix. This will be applied to **Short\_Timer.** 

**Short\_Timer:** This value is in milliseconds. It will be applied for **Short\_NumDigits**. When time expires, the VoIP Router will start processing the dial string you have entered.

Suffix: The VoIP Router will start processing the dial string you have entered when pressing the suffix.

**Dial Plan Action:** There are various actions to choose for the specific rule.

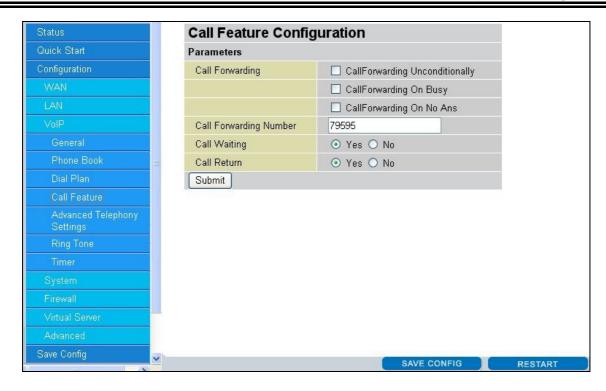
**Dial Plan Rule Action:** You can edit or delete the rules by selecting actions here. The action will be applied to the Rule Number you have chosen.

**Service Provider Dial Plan Rules Table:** This table lists the values have been set up for the selected service provider.

**Submit:** Click on the button to make your settings effective. If you would like your settings being permanent, click SAVE CONFIG.

#### 3.4.3.3.4 Call Feature

This screen contains settings for configuring the call features.



## **CallForwarding:**

CallForwarding Unconditionally: VoIP device will forward all incoming call to the forwarding number.

**CallForwarding On Busy:** VoIP device will forward all incoming call to the forwarding number when user is already on the phone talking to someone else.

**CallForwarding On No Answer:** VoIP device will forward all incoming call to the forwarding number when user is unavailable to pick up the phone.

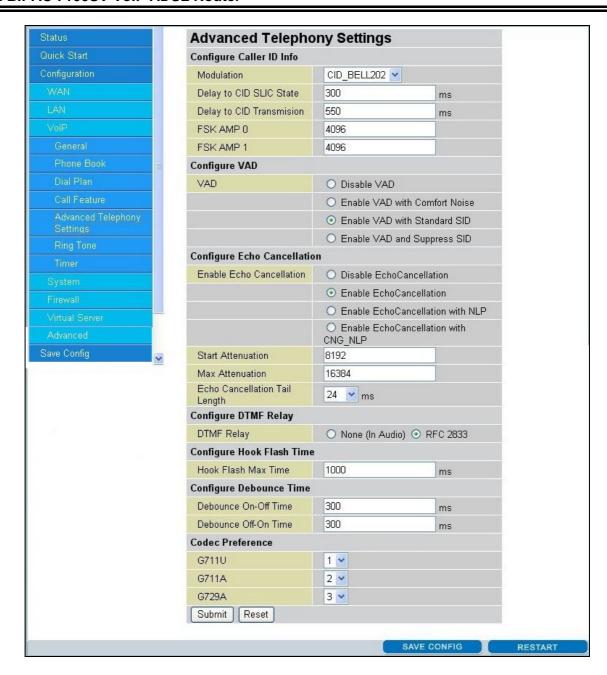
Call Forwarding Number: specify the number to be used when user enables any type of call forwarding.

Call Waiting: Enable/Disable the call waiting feature.

Call Return: Enable/Disable the call return feature.

## 3.4.3.3.5 Advanced Telephony Settings

This section is for you to do some advanced settings to the VoIP ADSL Router.



#### **Configure Caller ID info:**

**Modulation:** This is Caller ID Modulation (Bell 202.V23). You can select between CID\_BELL202 and CID\_V23.

**Delay:** Delay , in milliseconds , between the end of the first ring and beginning of the CID transmission.

**FSK AMP 0:** FSK (Frequency-Shift Keying) is a method of transmitting digital signals. Logic 0 (low) frequency & logic 1(high) frequency are in an analog form. The VoIP device will convert them to FSK for transmission purpose. Here you can set-up amplitude of logic 0 frequency.

FSK AMP1: Amplitude of logic 1(high) frequency

**Configure VAD:** VAD (Voice Activity Detection) is a function to detect voice activity during one conversation. It is to efficiently utilize the bandwidth by not transmitting "empty" voice packets when both sides remain silent. In the meantime, a comfort noise could be generated (occupied little bandwidth).

Disable VAD: No VAD function

Enable VAD with Comfort Noise: a comfort noise will be generated (CNG)

Enable VAD with Standard SID: VAD will be done with standard SID (Security Identifier).

**Enable VAD and Suppress SID:** When silence is detected, the VoIP device will not send any packets to the network and the transmission of packets will be paused until voice is detected again

**Configure Echo Cancellation:** Four options are available including disable echo cancellation, enable echo cancellation, enable echo cancellation with NLP, enable echo cancellation with CNG NLP.

Start Attenuation: Setting the Start Attenuation timer.

Max Attenuation: Setting the Max Attenuation timer.

Echo Cancellation Tail Length: Setting the Tail Length.

Configure DTMF Relay: DTMF (Dual Tone Multi Frequency).

None: selecting none for sending DTMF tone in original audio form.

RFC 2833: sending voice with RTP packets

**Configure Hook Flash Time:** This parameter specifies the maximum time in mSec of Hook flash. For a Hook flash to be detected, there should be an on-hook followd by an off-hook within "**Hook Flash Max Time**" mSec.

**Configure Debounce Time:** There are two parameters to be configured here.

**OnOffDebounce** Time: A delay in mSec before informing on an **off-hook** event to ensure it is not a spike. If during that time an **on-hook** event is received, the two events will be ignored. If 0, no debounce will be done.

**OffOnDebounce** Time: A delay in mSec before informing on an **on-hook** event to ensure it is not a spike. If during that time an **off-hook** event is received, the two events will be ignored. If "**Hook Flash Max Time**" is configured, it **MUST** be more than **OffOnDebounce**. If it is 0, no debounce will be done.

**Codec Preference:** Set the priority of voice compression in terms of voice codec for outgoing message and indication of incoming message accompanied with codec preference information. Priority 1 owns the top priority.

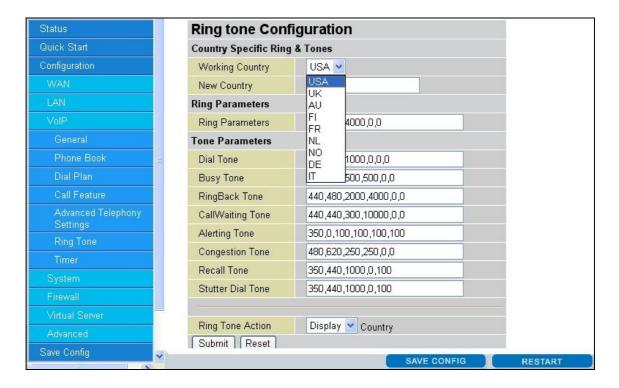
**G.711U / G.711A:** G.711U and G.711A are the basic non-compressed encoder/decoder technique. You can have very good sound quality but 64kbps bandwidth is needed.

**G.729A:** Using G.729A to encoder/decoder voice information into a single packet reduces the bandwidth consumption (8kbps only) while you still can have good sound quality.

**Note:** Codec priority is selected using a drop-down box. If two codec types are assigned the same priority, then the priority is assigned in the order as G711U > G711A > G729 in the decreasing order of priority. For example, if the user selects 1, 2, 2, for G711U, G711A, and G729A respectively, the application will assign priority as 1, 2, and 3 for G711U, G711A, and G729A respectively

## 3.4.3.3.6 Ring Tone

This screen contains settings for pattern-creation of various ring tones.



**Country Specific Ring & Tones:** The VoIP ADSL Router provides default parameters of ring tones according to different countries. You can select one country you prefer or where you located in.

**Working Country:** This selection is a drop-down box, which allows user to select the country for which the VoIP device must work. When a country is selected, the country parameters are automatically displayed. New country can be added and defined by user.

**New Country:** a text-field where you can enter the new country to add or modify some existing string. Please also refer below about Ring Tone Action to add, display, edit, or delete.

**Ring Parameters:** Defined by five fields, Frequency, On Time1, Off Time1, On Time2, Off Time2. Frequency is given in hertz. Time is given in milliseconds.

**Dial Tone:** Defined by six fields, Frequency1, Frequency2, On Time1, Off Time1, On Time2, Off Time2. Frequency is given in hertz. Time is given in milliseconds.

**Busy Tone:** Defined by six fields, Frequency1, Frequency2, On Time1, Off Time1, On Time2, Off Time2. Frequency is given in hertz. Time is given in milliseconds.

**RingBack Tone:** Defined by six fields, Frequency1, Frequency2, On Time1, Off Time1, On Time2, Off Time2. Frequency is given in hertz. Time is given in milliseconds.

**CallWaiting Tone:** Defined by six fields, Frequency1, Frequency2, On Time1, Off Time1, On Time2, Off Time2. Frequency is given in hertz. Time is given in milliseconds.

**Alerting Tone:** Defined by six fields, Frequency1, Frequency2, On Time1, Off Time1, On Time2, Off Time2. Frequency is given in hertz. Time is given in milliseconds.

**Congestion Tone:** Defined by six fields, Frequency1, Frequency2, On Time1, Off Time1, On Time2, Off Time2. Frequency is given in hertz. Time is given in milliseconds.

**Recall Tone:** Defined by five fields, Frequency1, Frequency2, On Time1, Off Time1, Duration. Frequency is given in hertz. Time and Duration are given in milliseconds.

**Stutter Dial Tone:** Defined by five fields, Frequency1, Frequency2, On Time1, Off Time1, Duration. Frequency is given in hertz. Time and Duration are given in milliseconds.

Ring Tone Action: a drop-down selection (Display, Add, Edit, Delete country)

**Display ->** display the selected country in the working country field after clicking submit button.

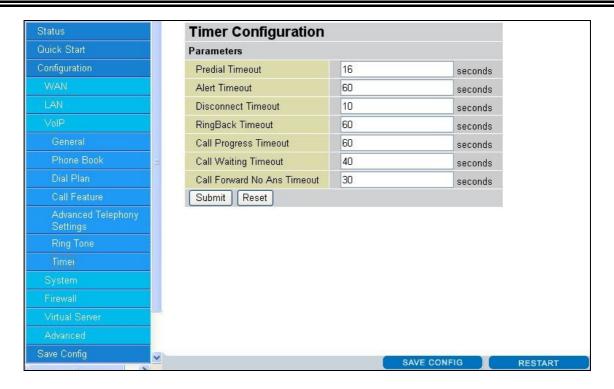
**Add ->** add a new country after clicking submit button according to the value that appears in the New Country field. This field must not be empty.

**Edit ->** rewrite the selected country (**working country** field) with current parameters after clicking submit button. The New Country field is optional and need to be filled only when the country code also has to be changed.

**Delete ->** delete the selected country (working country field) from the country list.

#### 3.4.3.3.7 Timer

You can configure various Timers that work at system level. All the values here are given in seconds.



**Predial Timeout:** indicate the time period through which the dial tone is heard once the phone is lifted off the hook. At the end of this period, if no digits have been pressed, VoIP device will start playing fast-busy tone.

**Alert Timeout:** indicate the time for which VoIP device will play the ring when an incoming call has arrived and phone is on-hook. After this time period, the VoIP device will stop the ring automatically and reject the incoming call.

**Disconnect Timeout:** indicate the time for which the fast-busy tone is played once a call has been disconnected by remote end. At the end of this time, the Warble tone will be played until the user hangs up the phone.

**RingBack Timeout:** Indicate the time period for which the VoIP device will wait while the ring back tone is been played for the final response from the other end point once an outgoing call has been made and the initial response has been received.

**Call Progress Timeout:** indicate the time period for which VoIP device will wait for initial response from the other end point once an outgoing call has been made.

**Call Waiting Timeout:** indicate the time period for which the call-waiting tone will be played when an incoming call arrives in the connected state.

**Call Forward No Ans Timeout:** indicate the time period for which the call will be forwarded when no answered by anyone. This timer is applicable when "**call forward on no answer**" is enabled.

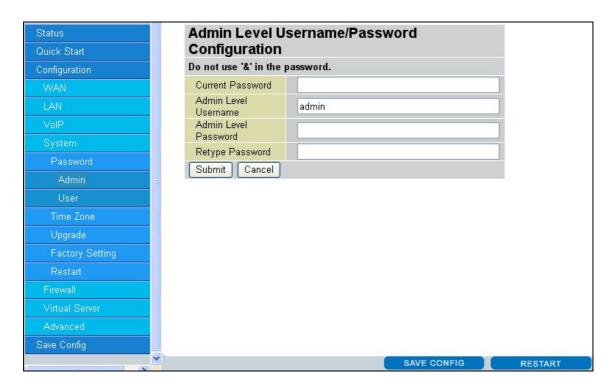
## 3.4.3.4 System

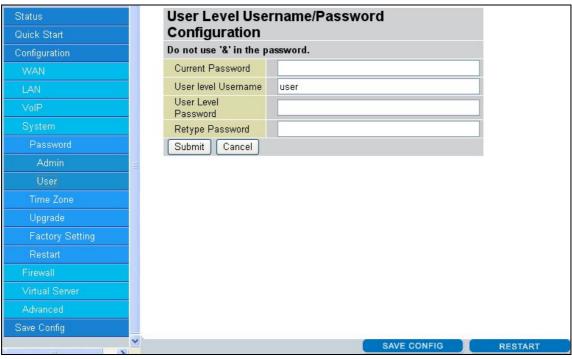
There are five items under the **System** section: Password, Time Zone, Upgrade, Factory Setting and Restart.

#### 3.4.3.4.1 Password

In factory setting, the default password is **password**, and that for user is also password. You can change the default password to ensure that someone cannot adjust your settings without your permission. Every time you change your password, please record the password and keep it at a safe place.

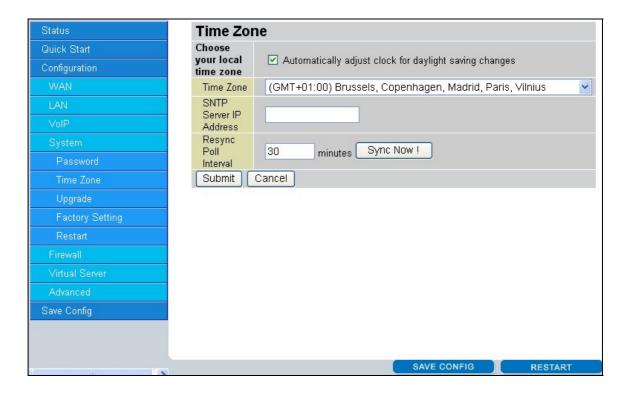
Please note that the minimum input for password is **8** alphanumeric characters long. Since it is **case sensitive**, be sure that you remember whether a letter is in upper or lower case and make sure that your Caps Lock is off. Moreover, please do not use the sign "&" in the passwords.





#### 3.4.3.4.2 Time Zone

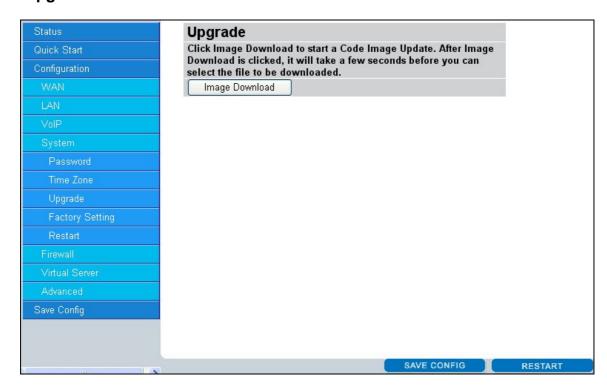
BIPAC 7100SV does not have a real time clock on board; instead, it uses the simple network time protocol (SNTP) to get the current time from the SNTP server in outside network. Please choose your local time zone and click Submit. You will get the correct time information after you really establish a connection to Internet. The current time of selected time zone will be shown in the Status – System window.



Automatically adjust clock for daylight saving changes: It is optional for different time zone area.

**SNTP Server IP Address:** Specify the IP address if you want to use your familiar SNTP server.

## 3.4.3.4.3 Upgrade



To upgrade the firmware of BIPAC 7100SV, you should download or copy the firmware to your local environment first. Press the "**Browse...**" button to specify the path of the firmware file. Then, click "**Upgrade**" to start upgrading. When the procedure is completed, BIPAC 7100SV will reset automatically to make the new firmware work.

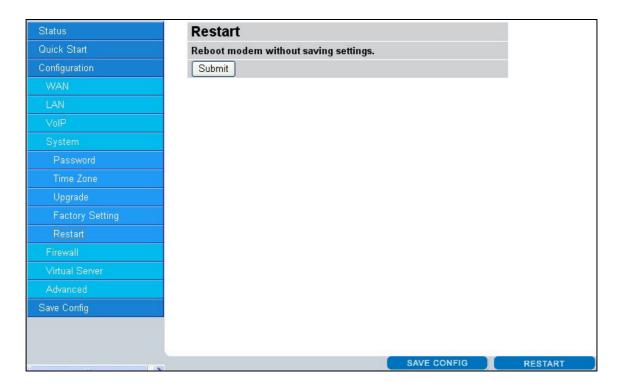
## 3.4.3.4.4 Factory Setting

If for any reason, you have to reset this router back to factory default settings, be careful that the current settings will be lost and the settings are reset back to its default value. The factory default values is detailed in the **section 3.2** "Factory Default Settings".



## 3.4.3.4.5 Restart

In case the router stops responding correctly or in some other way stops functioning, you can perform the restart. Your setting won't be changed. Performing the restart, click on the **Submit** button.

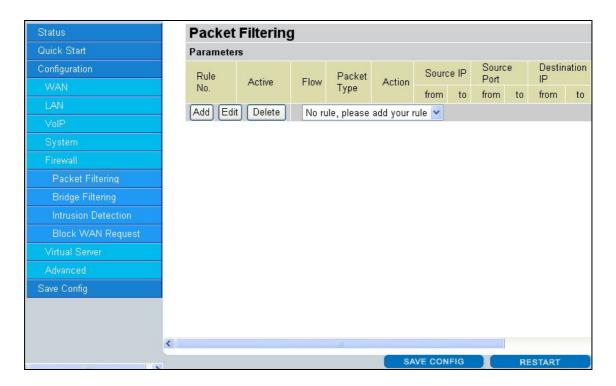


## 3.4.3.5 Firewall

User can decide to enable this firewall function including Packet Filter, Block Hacker Attack, and Block WAN request features for better security control or not. But be noted, it wastes network processor computation power. The performance will be lower about 10% to 15%. More firewall features will be added continually, please visit our web site to download latest firmware.

## 3.4.3.5.1 Packet Filtering

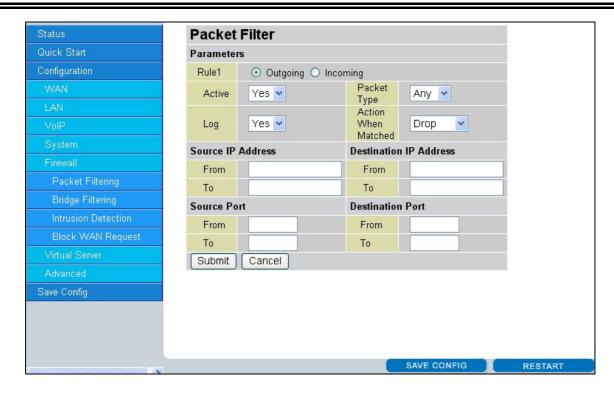
Packet filtering function enables you to configure your router to check specified internal/external user (**IP address**) from Internet access, or you can disable specific service request (**Port number**) to /from Internet. This configuration program allows you to set up different filter rules up to 6 for different users based on their IP addresses or their network Port number. The relationship among all filters is "or" operation, which means the device checks these different filter rules one by one, stating from the first rule. As long as one of the rules is satisfied, the specified action will be taken.



Add: Click this button to add a new packet filter rule. After click, next figure will appear.

**Edit:** Check the Rule No. you want to edit. Then, click the "Edit" button.

Delete: Check the Rule No. you want to delete. Then, click the "Delete" button.



**Outgoing Outgoing Determine** whether the rule is for outgoing packets or for incoming packets.

Active: Choose "Yes" to enable the rule, or choose "No" to disable the rule.

Packet Type: Specify the packet type (TCP, UDP, ICMP or any) that the rule will be applied to.

Select **TCP** if you want to scope for the connection-based application service on the remote server using the port number. Or select **UDP** if you want to scope for the connectionless application service on the remote server using the port number.

Log: Choose "Yes" if you want to generate logs when the filer rule is applied to a packet.

Action When Matched: If any packet matches this filter rule, Forward or Drop this packet.

Source IP Address: Enter the incoming or outgoing packet's source IP address(es).

**Source Port:** Check the TCP or UDP packet's source port number(s).

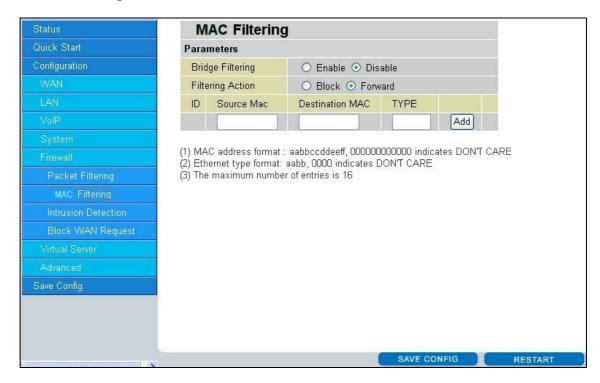
Destination IP Address: Enter the incoming or outgoing packet's destination IP address(es).

**Destination Port:** Check the TCP or UDP packet's destination port number(s).



If the DHCP server option is enabled, you have to be very careful in assigning the IP addresses of filtered private IP range in order to avoid conflicts because you do not know which PC in LAN is assigned to which IP address. The easiest and safest way is that the filtered IP address is assigned to specific PC that is not allowed to access outside resource such as Internet. You configure the filtered IP address manually to this PC, but it is still in the same subnet with the router.

## 3.4.3.5.2 MAC Filtering



Enable Bridge Filtering: Check Yes to enable this function or check No to disable.

Src MAC: Enter the source MAC address.

Dest MAC: Enter the destination MAC address.

**Type:** Enter the Ethernet type.

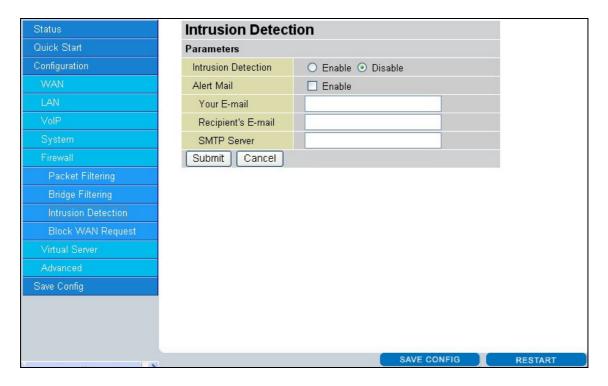
**O Block O Forward:** Check **Block** if you want to block requests from the source MAC address sending to the destination MAC address. Check **Forward** if you want to forward requests from the source MAC address sending to the destination MAC address.

## 3.4.3.5.3 Intrusion Detection

Check "Enable" if you want to detect invader sneak in your computer without permitted .The ADSL Router can automatically detect and block the DoS (Denial of Service) attack if user enables this function. This kind of attack is not to achieve the confidential data of this network; instead, it aims to crush specific equipment or the entire network. If this happens, the users will not be able to access the network resources. There are few samples of hacker patterns implemented as below.

- IP Spoofing
- Ping of Death (Length > 65535)
- Land Attack (Same source / destination IP address)
- IP with zero length
- Sync flooding

- Smurf Attack (ICMP Echo with x.x.x.0 or x.x.x.255)
- Snork Attack
- UDP port loop-back
- TCP NULL scan

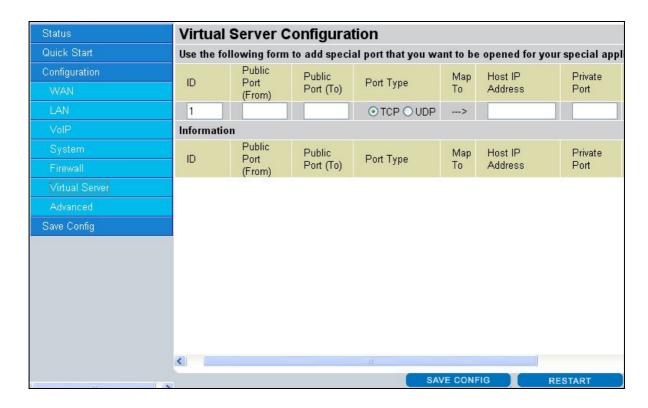


## 3.4.3.5.4 Block WAN Request

Check "Enable" if you want to exclude outside PING request from reaching on this router.

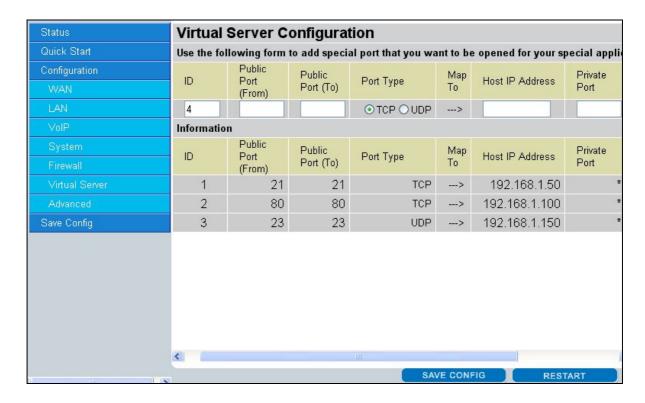


## 3.4.3.6 Virtual Server



Being a natural Internet firewall, the ADSL Router protects your network from being accessed by outside users. When it needs to allow outside users to access internal servers, e.g. Web server, FTP server, E-mail server or News server, this product can act as a virtual server. You can set up a local server with specific port number that stands for the service, e.g. Web (80), FTP (21), Telnet (23), SMTP (25), POP3 (110), DNS (53), ECHO (7), NNTP (119). When an incoming access request to the router for specified port is received, it will be forwarded to the corresponding internal server.

For example, if you set the Public Port number 21 (FTP) to be mapped to the IP Address 192.168.1.100, then all the ftp requests from outside users will be forwarded to the local server with IP address of 192.168.1.100.



Public Port (from) & Port (To): Enter the public port number & range you want to configure.

**Port Type:** Select **TCP** if you want to scope for the connection-based application service on the remote server using the port number. Or select **UDP** if you want to scope for the connectionless application service on the remote server using the port number.

**Host IP Address:** Enter the IP address of certain internal server to which requests from the specified port is forwarded.

## 3.4.3.7 Advanced

There are eight items under the **Advanced** section: ADSL,DNS. Dynamic DNS, NAT. RIP. Static Routing, MISC Configuration and Diagnostic Test.

#### 3.4.3.7.1 ADSL

Trellis: Default at Enabled.

**Handshake Protocol:** Default at Autosense – G.dmt first. You can also choose other protocols, such as Autosense – T1.413 first, G.dmt/G.lite, T1.413, G.dmt, G.lite.

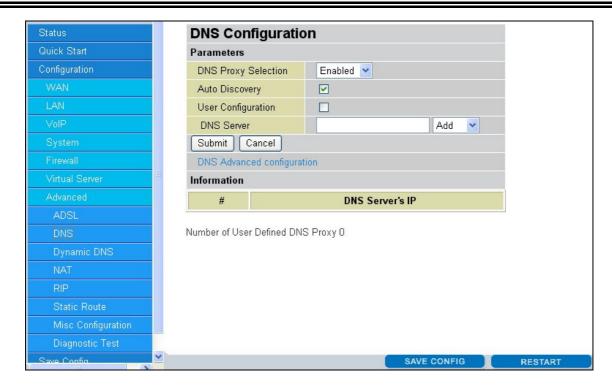
Wiring Selection: Default at Tip/Ring. Select Auto or A/A1 if necessary.



#### 3.4.3.7.2 DNS

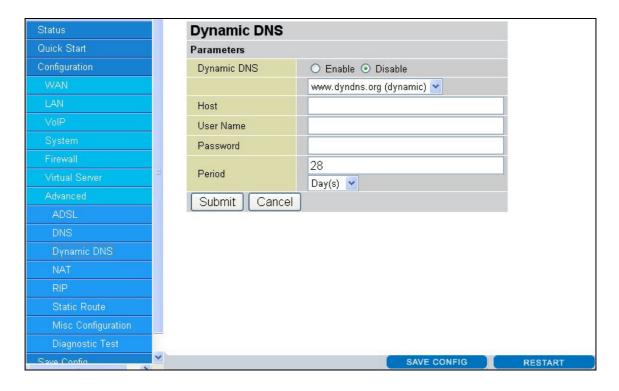
A Domain Name System (DNS) contains a mapping table for domain name and IP address. In the Internet, every host has a unique and friendly name such as <a href="https://www.yahoo.com">www.yahoo.com</a> and IP address. The IP address is so hard to remember that you may just enter the friendly name <a href="https://www.yahoo.com">www.yahoo.com</a> and then the DNS will convert it to its equivalent IP address.

You can obtain Domain Name System (DNS) IP address automatically if ISP provides it when you logon. Or your ISP may provide you with an IP address of DNS. If this is the case, you must enter the DNS IP address.



## 3.4.3.7.3 Dynamic DNS

With Dynamic DNS service, a domain name can be translated into a dynamic IP address, which is often issued by ISP for dial-up service. A local server, such as Web server, Email server or FTP server, can then be easily accessed without knowing the changing IP address.



Check the "Enable" button to access the Dynamic DNS service. You may sign up Dynamic DNS service at http://www.dyndns.orgT and there you can also register domain names.

Host: Enter one domain name you have registered.

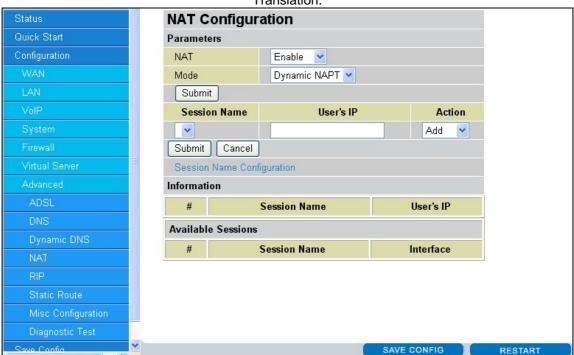
**User Name:** Enter the username used for sign-up.

Password: Enter the password used for sign-up.

**Period:** Set the time period for the Router to exchange information with the DDNS server. In addition to update periodically according to this period setting, BIPAC 7100SV will take the same action automatically whenever the assigned IP changes

#### 3.4.3.7.4 NAT

The **NAT Configuration** page allows the user to set the configuration for the Network Address Translation.



**Dynamic NAPT:** It provides dynamic Network Address Translation capability between LAN and multiple WAN connections, and the LAN traffic is routed to appropriate WAN connections based-on the destination IP addresses and Rout Table. This eliminates the need for the static NAT session configuration between multiple LAN clients and multiple WAN connections.

**NAT (Static):** This option maps single WAN IP address to the local PC IP address. It is peer-to-peer mapping, one-to-one. For each WAN interface, only one local PC IP address can be associated with each WAN interface. Click the link **Session Name Configuration** to add the session name for WAN interface.

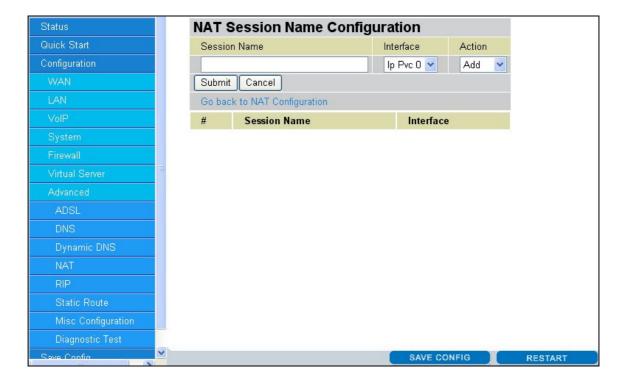
**NAPT (Static):** This option maps the single WAN IP address to many local PCs IP addresses, one-to-many. It is the multiple-mapping mechanism. For each WAN interface, more than one local PC can be associated with one WAN interface. Click the **Session Name Configuration** to add the session name for WAN interface.

Session Name: Enter the desired session name.

User's IP: Allows the user to assign the IP address to map the corresponding NAT/NAPT sessions.

Session Name status will be displayed at the middle of this page to show the corresponding Session Name with its IP address.

Click **Session Name Configuration**, the following screen displays.



Session Name: Enter the desired session name.

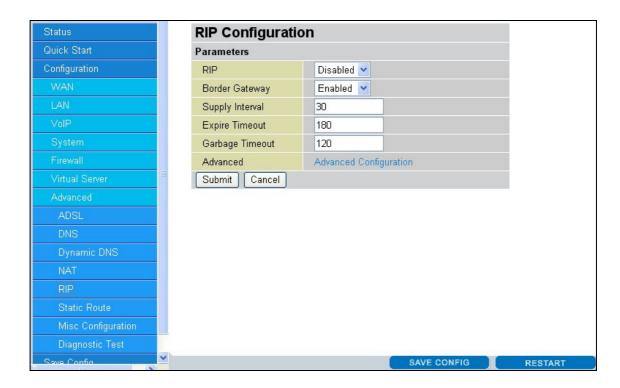
Interface: This field allows the user to choose specific WAN interface (PVC or PPP Session) for NAT session.

NAT allows only one entry (User IP) per session, NAPT allows many entries (User IPs) per session.

Select **Add** or **Delete** and then press the **Submit** button to add or delete any NAT session name setting to/from the following table.

Go back to the previous page, NAT Configuration, to continue further settings.

## 3.4.3.7.5 RIP



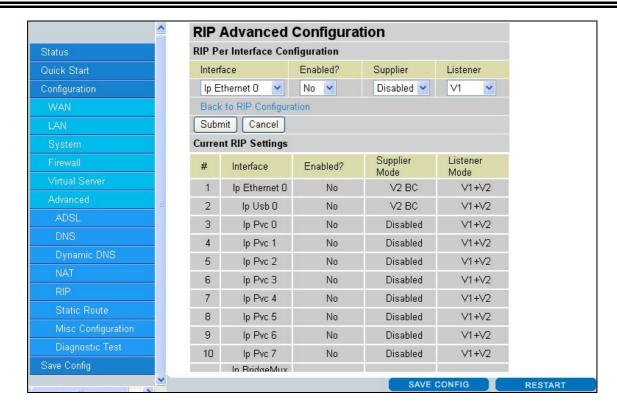
RIP: Default is Disabled.

Border Gateway: Default is Enabled.

**Supply Interval** □ **seconds:** The default value is 30 seconds.

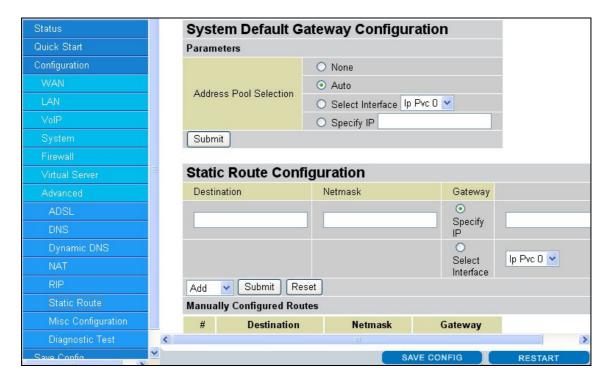
**Expire Timeout**  $\square$  **seconds:** The default value is 180 seconds.

**Garbage Timeout**  $\square$  **seconds:** The default value is 120 seconds.



#### 3.4.3.7.6 Static Route

If you have another router with a LAN-to-LAN connection, you may create a static routing on the router that is the gateway to Internet.

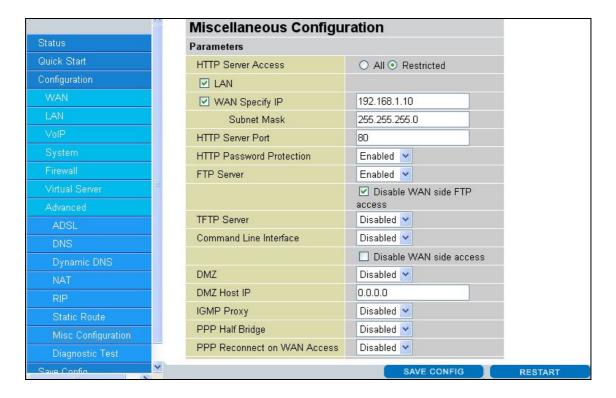


Add: Click this button to add a new static routing. When you click this button, the next figure appears.

**Delete:** Check the item you want to delete. Then, click the "Delete" button.

**Destination / Subnet Mask / Gateway Address:** Fill in these fields required by this Static Routing function.

## 3.4.3.7.7 MISC Configuration



HTTP server access: Default at Restricted.

HTTP server port: Default at 80.

FTP server: Default at Enabled.

TFTP server: Default at Disabled.

**DMZ:** Regarding the DMZ Host, it is a local computer exposed to the Internet. Therefore, an incoming packet will be checked by NAT algorithms in the ADSL Router, then passed to the DMZ host when the packet is not sent by hacker or not limited by the virtual server list.

**DMZ HOST IP:** Enter the IP address of the DMZ host.

**DHCP Relay:** Default at **DHCP Server**.

**DHCP Target IP:** Default is **0.0.0.0** 

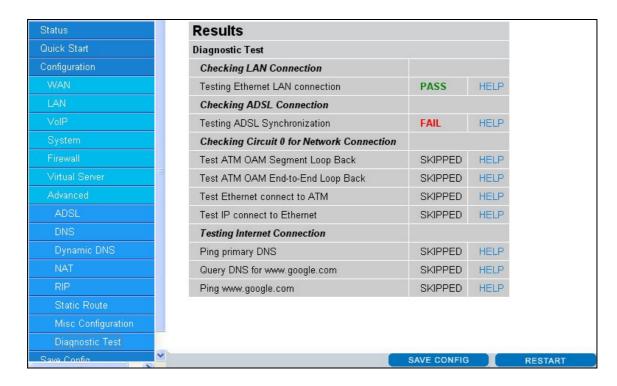
IGMP Proxy: Default at Disabled.

PPP Half Bridge: Default at Disabled.

**PPP reconnect on WAN access:** Default at **Disabled**. Select **Enabled** if you want to automatically reestablish the PPPoE/PPPoA session when disconnected by ISP.

## 3.4.3.7.8 Diagnostic Test

As soon as you enter the test program, all tests will run automatically to diagnose the connection status of the device.



#### **Checking LAN Connection**

#### **Testing Ethernet LAN connection**

This test passes if the Ethernet LAN interface is working properly.

#### **Checking ADSL Connection**

## **Testing ADSL Synchronization**

This test checks your DSL modem to see if it can successfully negotiate and establish a DSL connection with your service provider's central office equipments. The test returns PASS if a DSL connection is established.

If this test returns FAIL, please try the test again a few minutes after this test is completed. Since your DSL modem need a couple of seconds to a few minutes to establish the DSL connection depending on your phone line quality. If this test returns FAIL, make sure your phone line is connected to your DSL modem securely, and also check with your service provider to see if your service is activated.

If this test returns FAIL, all other tests will be skipped.

#### Checking Circuit 0 for Network Connection

#### **Test ATM OAM Segment Loop Back**

This test sends ATM OAM F5 Segment loop back request cells to the central office equipments through your DSL connection. This test will pass if response cell is received. Since your service provider might not support this test, your DSL modem could still work even if this test fails.

If this test fails consistently and your DSL modem seems not working, check to make sure the VPI and VCI are configured correctly.

This test returns FAIL if the DSL synchronization test failed.

## Test ATM OAM End-to-End Loop Back

This test sends ATM OAM F5 End-to-End loop back request cells to the central office equipments through your DSL connection. This test returns PASS if response cell is received. Since your service provider might not support this test, your DSL modem could still work even if this test fails.

If this test return FAIL consistently and your DSL modem seems not working, check to make sure the VPI and VCI are configured correctly.

This test returns SKIPPED if the DSL synchronization test failed.

#### Test Ethernet connect to ATM

This test returns PASS if the ATM AAL5 module is loaded correctly in your DSL modem. If this test returns FAIL, an internal error has occurred.

This test returns SKIPPED if the DSL synchronization does not return PASS.

#### **Test IP connect to PPP**

This test returns PASS if your DSL modem has been assigned a valid IP address by your service provider through DHCP or your DSL modem is assigned a valid IP address statically.

If this test returns FAIL, run this test again a few minutes after this test is completed. If this test returns FAIL consistently and DHCP client is turned on in your DSL modem, check with your service provider. If this test returns FAIL consistently and your DSL modem is statically assigned an IP address, make sure the IP address is the correct one assigned by your service provider.

This test returns SKIPPED if "Ethernet connect to AAL5" test does not return PASS.

#### Test Internet connection

This test returns PASS if the gateway can be reached through ping request. The gateway is assigned by your service provider, or obtained from your service provider by PPP negotiation or DHCP negotiation.

If this test returns FAIL, run this test again a few minutes after this test is completed. If this test returns FAIL consistently and your DSL modem seems not working, check to make sure your statically assigned IP address is configured correctly or DHCP client is turned on with the current VC.

This test returns SKIPPED if "IP connect to PPP" or "IP connect to Ethernet" test does not return PASS.

## 3.4.4 Save Config

Click the **Submit** button to write settings to flash. Then, the system will reboot for changes to take effect.



# **Troubleshooting**

If the ADSL Router is not functioning properly, you can refer first to this chapter for simple troubleshooting before contacting your service provider. This could save your time and effort but if the symptoms persist, then consult your service provider.

## **Problems Starting Up the ADSL Router**

Problem	Corrective Action
None of the LEDs are on when you turn on the ADSL Router.	Check the connection between the adapter and the ADSL Router. If the error persists, you may have a hardware problem. In this case, you should contact technical support.

#### **Problems with the WAN Interface**

Problem	Corrective Action
Initialization of the PVC connection failed.	Ensure that the cable is connected properly from the ADSL port to the wall jack. The ADSL SYN LED on the front panel of the ADSL Router should be on. Check that your VPI, VCI, type of encapsulation and type of multiplexing settings are the same as what you collected from your telephone company and ISP.
	Reboot the ADSL Router. If you still have problems, you may need to verify these variables with the telephone company and/or ISP.

#### **Problems with the LAN Interface**

Problem	Corrective Action
Can't ping any station on the LAN.	Check the LAN LNK LED on the front panel. The LED should be on for a port that has a station connected. If it is off, check the cables between your ADSL Router and the station.
	Verify that the IP address and the subnet mask are consistent between the ADSL Router and the workstations.

## **Problems Connecting to a Remote Node or ISP**

Problem	Corrective Action
Can't connect to ISP.	Check <b>section 3.4.1.3 "Status – PPP status"</b> to verify the line status.

## **APPENDIX**

## **Product Support and Contact Information**

Most problems can be solved by referring to the **Troubleshooting** section in the User's Manual. If you cannot resolve the problem with the **Troubleshooting** chapter, please contact the dealer where you purchased this product.

## **Contact Billion**

#### **AUSTRALIA**

http://www.billion.com.au/

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## **WORLDWIDE**

http://www.billion.com/